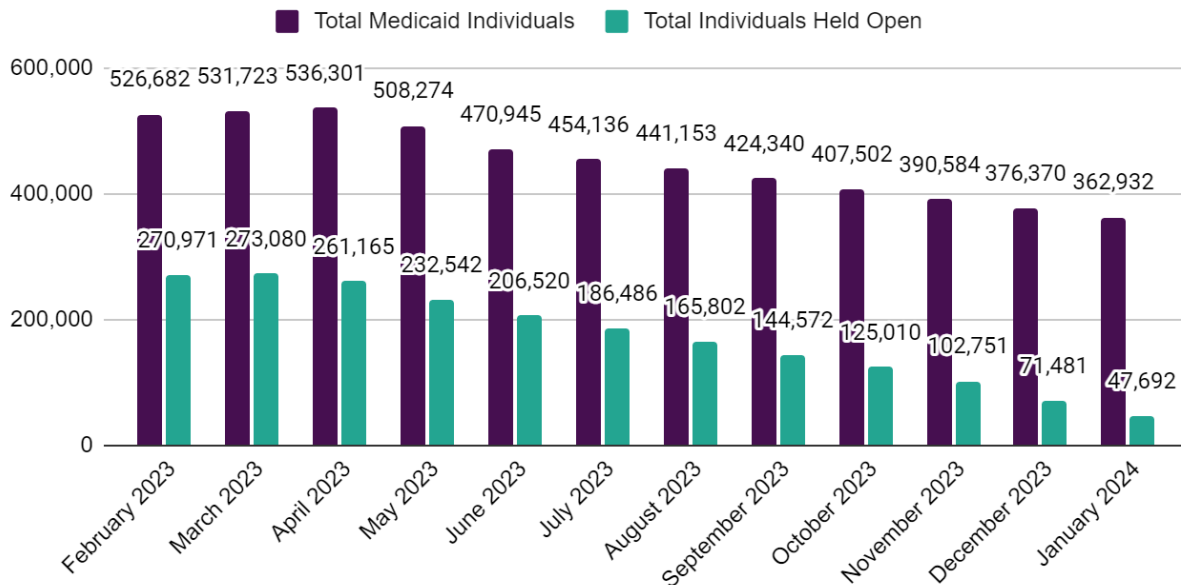


# MCAC - Medicaid Unwinding Report

February 15, 2024

## Volume

### Individuals Open for Medicaid



## Monthly Updates

- February is our twelfth month of unwinding the continuous enrollment requirement in Medicaid.
- Utah experienced approximately 22,000 closures on January 31st.
- Utah implemented automated ex parte on September 22. Implementation has been successful and we continue to monitor and work through any system issues.

This has allowed eligibility workers to focus on cases that need worker intervention.

- Utah's Unwinding Data Dashboard and CMS monthly metrics present our monthly metrics differently.

The Unwinding Data Dashboard presents the total unwinding workload with monthly updates on review outcomes, children moving from Medicaid to CHIP, new and returning members, other DWS workload, PE applications and call volumes.

The CMS monthly metrics are designed to support CMS in tracking the state's monthly progress. The CMS metrics are designed to *only* look at individuals due for review in the prior month, which can result in an incomplete picture. CMS reports are due on the 8th of each month.

- Portions of the Unwinding Data Dashboard refreshed on 2/8/2024.  
<https://medicaid.utah.gov/unwinding/>
- We completed our 11th CMS report (baseline data + 11 months). The CMS report limits their universe to those cases with a review due in the month. That report showed that 33,943 individuals were reviewed.
  - 15,325 stayed with Medicaid/CHIP
  - 391 were no longer eligible and automatically referred to the Federal Marketplace.
  - 12,178 closed for paperwork - the number one closure reason was incomplete review.
- DHHS submitted to CMS eligibility outcomes of those members who were pending for October 2023 benefits (November report) (3,392 individuals) when the initial CMS report was submitted. These are the following outcomes of those pending individuals:
  - 1707 individuals renewed coverage by form
  - 585 individuals closed - determined ineligible
  - 1100 individuals closed - procedural
- The Public Health Emergency (PHE) ended on May 11, 2023. Those receiving COVID-19 limited coverage were closed on that day. (15,737 served in April)

### Case review status

- On March 1, 2023, DWS started April cases (May benefits) (35,000 individuals closed; 8,000 individuals subsequently renewed).
- On March 22, 2023, DWS started May cases (June benefits) (39,000 individuals closed; 13,000 individuals subsequently renewed).
- On April 22, 2023, DWS started June cases (July benefits) (30,000 individuals closed; 7,000 individuals subsequently renewed).
- On May 22, 2023, DWS started July cases (August benefits) (29,000 individuals closed; 7,000 individuals subsequently renewed).

- On June 22, 2023 DWS started August cases (September benefits) (32,000 individuals closed; 12,000 individuals subsequently renewed).
- On July 22, 2023 DWS started September cases (October benefits) (28,000 individuals closed; 7,000 individuals subsequently renewed).
- On August 22, 2023 DWS started October cases (November benefits) (29,000 individuals closed; 7,000 individuals subsequently renewed).
- On September 22, 2023 DWS started November cases (December benefits) (29,000 individuals closed; 8,000 individuals subsequently renewed).
- On October 22, 2023 DWS started December cases (January benefits) (29,000 individuals closed; 8,000 individuals subsequently renewed).
- On November 22, 2023 DWS started January cases (February benefits) (22,000 individuals closed).
- On December 22, 2023 DWS started February cases (March benefits).
- On January 22, 2024 DWS started March cases (April benefits).

### Next steps

- Next monthly report will be submitted to CMS on March 8, 2024.
- State's data dashboard is populated as soon as possible after the report is submitted.